## **Bomb Threat Procedures**

Most bomb threats are received by phone. Bomb threats are serious until proven otherwise. Act quickly but remain calm and obtain information with the checklist on the reverse of this card.

If a bomb threat is received by phone:

- Remain calm. Keep the caller on the line for as long as possible. DO NOT HANG UP, even if the caller does.
- Listen carefully. Be polite and show interest.
- Try to keep the caller talking to learn more information.
- If possible, write a note to a colleague to call the authorities.
- If your phone has a display, copy the number and/or letters on the window display.
- Complete the Bomb Threat Checklist immediately. Write down as much detail as you can remember. Try to get exact wording.
- Immediately upon termination of call, DO NOT HANG UP.
- Contact authorities from a different phone if they haven't been contacted already, communicate information with authorities and await instructions.

### If a bomb threat is received by handwritten note:

Call

Handle note as minimally as possible.

### If a bomb threat is received by e-mail:

Call

Do not delete the message.

### Signs of a suspicious package:

- No return address
  - Poorly handwritten Excessive postage Misspelled words
- Stains
- Incorrect titles
- Strange odor Strange sounds
- Restrictive notes
- Unexpected delivery

### DO NOT:

- Use two-way radios or cellular phone. Radio signals have the potential to detonate a bomb.
- Touch or move a suspicious package.

### \* Refer to Emergency Flip Chart for evacuation criteria.

Call 911 and the Office of Instruction (746-9212) for assistance in making the threat severity determination.

### Name of Individual reporting call:

## **Bomb Threat Checklist**

### DATE:

TIME:

TIME CALLER

HUNG UP:

PHONE NUMBER WHERE

**CALL RECEIVED:** 

## Ask Caller:

Where is the bomb located? (building, floor, room, etc.)

When will it go off?

What does it look like?

What kind of bomb is it?

What will make it explode?

Did you place the bomb? (Yes/No)

Why?

What is your name?

### Exact Words of Threat:

### Information About Caller:

Where is the Caller located? (background/level of noise)

Estimated Age:

Is the Voice Familiar?

Other Points:

Caller's Voic	e l	Background Sounds	s T	hre	eat Language
Male		Animal Noises		]	Incoherent
Female		House Noises		]	Message Read
Accent		Kitchen Noises		]	Taped Message
Angry		Street Noises		]	Irrational
Calm		Booth		]	Profane
Clearing Thro	at 🗆	PA System		]	Well-spoken
Coughing		Conversation			
Cracking Void	e 🗆	Music			
Crying		Motor			
Deep Voice		Clear			
Deep Breathi	ng 🗆	Static			
Disguised		Office Machinery			
Distinct		Factory Machinery			
Excited		Local			
Laughter		Long Distance			
🗆 Lisp					
🗆 Loud					
Nasal		Other Information	n:		
Normal					
Ragged					
Rapid					
Raspy					
Slow					
Slurred					
Soft					
	Stutter <b>RM21</b> Rev:8/2/2021				

# Foreign postage